Hosted Voice

MOVE YOUR BUSINESS INTO THE FUTURE

Providing a professional experience when your customers call is critical - it can be the difference between winning or losing business. So no matter how small your business, you should have access to the same features and professional functionality of a big company. With Hosted Voice, Metaswitch delivers a best-in-class phone system with all the bells and whistles of a big company phone system - all at an incredibly attractive price.

- No upfront cost for equipment and phones

- Bundled price includes everything you need - phone system, long distance, and equipment

- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold

- Network-based service means Hosted Voice

- Optional Mobility Package enables you to integrate your iPhone or Android devices.

- Scalable to meet your changing business needs

- Web interface enables you to change features at a click of a mouse

Metaswitch Networks

Polycom VVX 300
6 line, Monochrome screen for utility applications

Polycom VVX 400
12 line, color screen - a terrific mid-range device

Polycom VVX 500
12 line, with a large color screen –
perfect for executives

Polycom IP 5000
Premium conference room phone –
ideal for mid-sized applications

Metaswitch features Polycom IP phones to power your business. Polycom is known industry-wide for its superior voice quality and handset design.
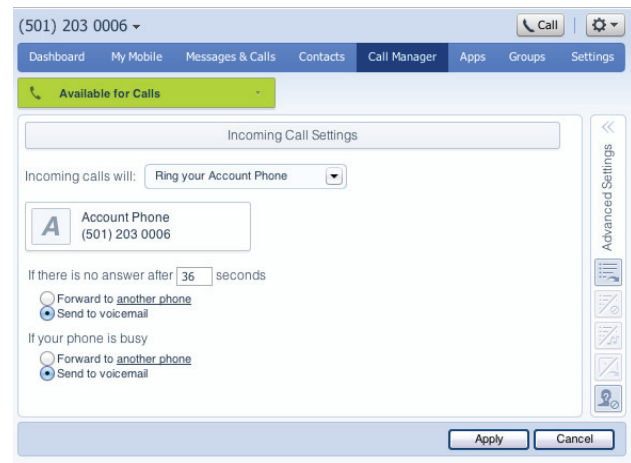
Benefits

Hosted Voice is truly the last phone system you'll ever need. It delivers best-in-class capabilities at a price that's affordable for all. Hosted Voice has a lot of advantages as compared to "premises-based" phone systems, namely low capital expenses, predictable billing, business continuity benefits, and no obsolescence. It has everything you need to run your business and be more productive.

Included with the price of each "seat", or user, is:

- Full feature set plus a web portal to customize the business or employee experience
- Brand new Polycom IP phone
- Business-wide features such as Hunt Groups, Auto Attendant and Music-on-Hold
- Unlimited Long Distance minutes
- 250 minutes of Conferencing per month
- Equipment, installation and personalized training

There are no hidden costs – you simply pay a flat rate per phone per month and that's it. As your business expands, you can simply add new users to your account. Have a remote employee? The power of Hosted Voice enables you to put a phone virtually anywhere with an Internet connection and have it work seamlessly with the rest of your business.

Administer the service through the Hosted Voice Web Portal

Hosted Voice provides a convenient web portal access that makes it easy to listen to voicemail, view faxes, and change call handling rules for your business phone number. In addition to the user protals, the administrator has a separate portal to manage business - level features.

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PLAN FOR THE UNEXPECTED

A failed communications infrastructure can cost your business in lost sales opportunities and reduced employee productivity. Having a strategy to prepare against the unexpected is critical.

Hosted Voice can greatly add to your Business Continuity planning. Since calls are processed in the Metaswitch network, not on your site, business can continue even if your facility is down. We can even automatically sense a disruption and route calls to another location or device automatically. Ask us how Metaswitch can help you devise a comprehensive Business Continuity strategy to keep you up-and-running .
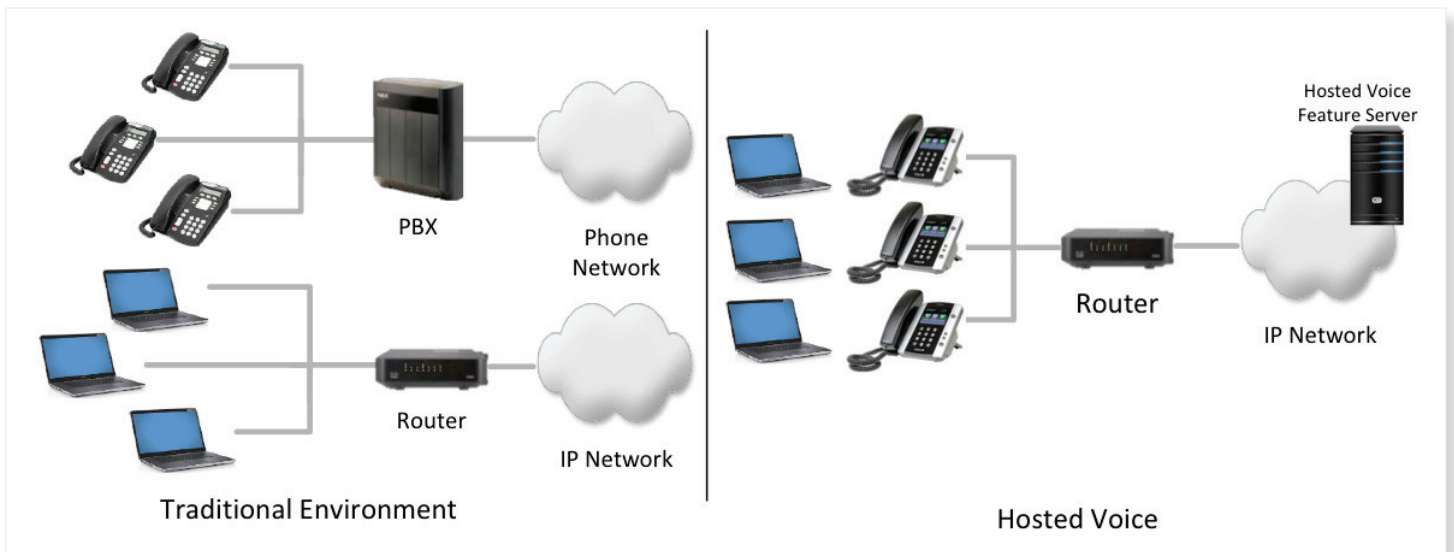
User Features

Feature	Basic	Enhanced
Call Park/Hold/Transfer	x	x
Call Waiting	x	x
Calling Name/Number Delivery (Caller ID)	x	x
Account Codes	x	x
Call Pickup Groups	x	x
Call Paging Groups	x	x
Short Codes	x	x
Multi Line Hunt Groups	x	x
End User Web Portal		x
Automatic Callback		x
Busy/Delayed Call Forwarding		x
Do Not Disturb		x
Selective Call Forwarding/Rejection		x
Voicemail w/ email notification		x
Network Based Contacts Database		x
Click-to-Dial		x
Deskphone Management/Customization		x
Bridged / Shared Line Appearance		x
Line State Monitoring		x
Simultaneous Ring/Find-me, follow-me		x
Distinctive Ringing		x
Time of Day/Day of Week Routing		x

Administrative Features		
Included on every Hosted Voice account		
Administrator Web Portal	x	
Auto Attendant	x	
Subscriber Moves, Adds, Changes	x	
Department-level Administration	x	
Music-On-Hold/ Management	x	

In a traditional environment, multiple connections are required to deliver voice and data, and multiple pieces of equipment are needed. With Hosted Voice, a single IP connection delivers everything you need for voice and data, including the phone system functionality.

WHAT ARE YOU WAITING FOR?
FIND OUT HOW HOSTEDVOICE CAN MAKE YOUR BUSINESS MORE PRODUCTIVE

Call us at

+1 (415) 513-1500

or email:
MarketVisions@metaswitch.com

Mobility package extends features to your phone or tablet.

Metaswitch's mobility package is a great way to integrate a mobile device, tablet, or laptop into their corporate communications landscape. It includes downloadable clients for:

- Windows & Mac OSX based laptops
- Android-based devices and tablets
- iOS (Apple) - based devices and tablets

Each of the clients provides full integration with desk phone functions. It also has soft phone functions, enabling the user to send and receive calls from any device.

Networks